

# TOURIST EMERGENCY HELPLINE

While in Poland, are you experiencing difficulties? Have you lost your passport, are you in need of medical help or road assistance but you are not sure whom to contact in emergency?

**You can dial the Tourist Emergency Helpline!**



**+48 22 278 77 77**



**+48 608 599 999**

Calls are charged at standard rates.

The Tourist Emergency Helpline is open every day (except public holidays) between **8:00 am and 6:00 pm**, and from 1 June to 30 September between **8:00 and 10:00 pm**.

You may also contact the Tourist Emergency Helpline via:

skype - [cc.poland.travel](https://cc.poland.travel)  
e-mail - [cc@pot.gov.pl](mailto:cc@pot.gov.pl)

Assistance is available in English, German and Polish, and between 1 June and 30 September, also in Russian.

The Tourist Emergency Helpline can also provide you with information on Poland and its regions.